

# Engagement To Action: Improving Policy Outcomes Through Better Consultation

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In an era of increasing political polarization, compromise seems difficult to come by. Simultaneously, recent reports show public trust in government is declining. Both conditions can make public consultation more difficult as communities become reticent to engage with one another and with institutions. This paper presents strategies for improving policy outcomes in cities through more effective and inclusive consultation processes.

Read the full paper: [bit.ly/IMFGconsultations](https://bit.ly/IMFGconsultations)

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***Build trust*** between government and communities, and between neighbours.

***Recognize privilege*** and its impacts on decision-making, and ***address inequities*** by making every effort to design more inclusive consultation processes.

***Share power and let communities lead***, including by reformulating concepts of power and recognizing the expertise and knowledge that communities hold.

***Communicate clearly and honestly***, recognizing the power dynamics inherent in determining and sharing information.

***Record feedback and take action*** to build trust, legitimize the process, and ensure mutual benefit for participants and organizers.